



THERE'S NO SMOKE WITHOUT FIRE

Insurers are becoming increasingly diligent when dealing with kitchen fire claims, particularly with regard to the scrutinising of extract duct cleaning reports.

The majority of insurers apply a policy condition stating that kitchen extract ducting should be deep cleaned at least every 6 months by a professional contractor (the industry standard for this type of work is known as TR19).

Key items to check when engaging a contractor;

- Ensure the contractor complies with the TR19 industry standard.
- Obtain evidence that the contractor has valid 'Public Liability' insurance in place with a minimum £5,000,000 Limit of Liability.
- Ensure that the contractor provides a schematic of the duct system in their report, which should detail the complete run, including the canopy.
- Ask the contractor to provide before and after measurements of grease build-up in their report.
- Ask the contractor to provide before and after photos in their report.
- Ask the contractor to confirm in writing in their report that 100% of the ducting has been cleaned and passed clean.
- Ensure that the contractor is instructed to provide recommendations in their report.



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New package travel directive

On 1st July 2018, a new law came into force changing the definitions of what a Package Holiday is affecting the travel industry and hotels. Please follow the link below to see how this may affect you.

t-u-l.co.uk/news/new-package-travel-directive/

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